GENERAL TERMS AND CONDITIONS

Effective: As of 1 December 2019

These General Terms and Conditions of Contract (hereinafter referred to as GTC) shall specify the rights and obligations related to the purchase of tickets and other products and services related to events (hereinafter referred to individually as "Event" and collectively as "Events) organised by **Debreceni Campus Nonprofit Közhasznú Kft.** (hereinafter referred to as "Campus") as well as the rights and obligations related to the legal relationship between Campus and ticket buyers; the document also sets out the general conditions of visitors' attendance of the Events, and the rights and obligations arising from the legal relationship between Campus and visitors.

The provisions of sections I and IV of this GTC shall apply at all times to the purchasing of tickets for the Events, to the purchasing of other products or services, to the attendance of the Events, and to the legal relationship between Campus and ticket buyers and visitors. Section II of this GTC governs the conditions of purchasing tickets for the Events or other products and services. Section III of this GTC sets out the general conditions of visitors' attendance of the Events, as well as the rights and obligations arising from the legal relationship between Campus and visitors. If the ticket buyer purchases products or services other than tickets entitling the buyer to attend an Event, then section III of the GTC shall not apply to these products or services. However, the contractual terms and conditions related to the specific product or service, set out in a separate document, shall be applicable.

Campus hereby informs consumers that the GTC in force at any time, the house rules of specific events not covered by this GTC, the General data Protection Policy and its annexes, as well as the individual data processing information guides issued for each data processing activity shall be available at the campusfesztival.hu website, at Campus' headquarters (4028 Debrecen, Kassai út 26.), as well as at the checkout windows and information points.

I. INTRODUCTORY PROVISIONS

A. DETAILS OF CAMPUS

The full name of Campus: Debreceni Campus Nonprofit Közhasznú Kft.

Registered address of Campus: H-4028 Debrecen, Kassai út 26.

Registering authority of Campus: Registry Court, Court of Debrecen Company Campus' registration number: 09-09-013671 Campus' tax number: 21454167-2-09

B. DEFINITIONS

- 1. **Campus**: the business organisation specified in article A.
- 2. **Event/Events**: any event/events arranged and organised by Campus, that is the totality of the performing arts musical, entertainment, gastronomic and cultural programmes, as well as other free or chargeable Services, provided by Campus at a particular time and venue.

- 3. **Duration of event:** the duration of a particular Event is the time span between the starting and the ending time of the particular Event, where the starting time means the start of the validity of the Ticket entitling its holder to enter the Event venue at the earliest time out of all the available tickets, while the ending time means the end of the validity of the Ticket with the longest validity out of all the tickets available for purchase from Campus for the particular Event. Campus reserves the right to organise a programme or provide Services on a supplementary day that falls outside of the above defined duration of the Event. Such supplementary days shall not be considered as an integral part of the Event, and the attendance of these events shall be subject to the purchase of the appropriate supplementary entrance ticket for the particular supplementary day.
- 4. **Product:** any item or intellectual property right that can be purchased from Campus, or the Collaborators and other Contract Partners of Campus at the Events or in the context of the Events, as well as any voucher or other similar instruments that can be redeemed against such items or intellectual property rights.
- 5. **Service**: any service that Campus, its Collaborators or its Contract Partners make available at the Events or in the context of the Events, whether free of charge or available for a consideration.
- 6. **Ticket:** bearer certificate issued in paper or electronic form, with an individual identifier, which represents a demand for an entrance wristband for the Events organised by Campus.
- 7. **Wristband:** a certificate owned by Campus, representing the eligibility for benefits covered by the Ticket (day ticket or pass), to be taken advantage of at the Event, or within 24 hours of the end of a particular Event, which exclusively attests that its wearer is entitled to attend a particular Event, with the caveat that the eligibility for certain benefits covered by the Tickets may be represented by the ensemble of multiple wristbands.
- 8. **Check-in:** a preliminary process taking place immediately before the entry, during which the Ticket is assigned to a specific natural person.
- 9. **Consumer:** a Ticket Buyer as per article 3 of paragraph (1) of section 8.1 of the Civil Code and point a) of section 2 of Act CLV on Consumer Protection. A Visitor or another Ticket owner. Ineligible Participants shall not qualify as Consumers.
- 10. **Ticket Buyer**: any person purchasing a Ticket, Product or Service from Campus.
- 11. **Visitor:** a natural person who attends the particular Event as a person authorised to enter the Event venue.
- 12. **Ineligible Participant:** a natural person who attends the particular Event without the right to enter, including a person who redeems a Ticket obtained unlawfully against a valid wristband,

or a third person who attends the particular Event wearing such a wristband.

- 13. **Collaborator:** Campus' subcontractor or agent in charge of facilitating the organisation of the Event.
- 14. **Contract Partner:** an enterprise or other legal person, which does not qualify as a Collaborator, and which performs activities independently at a particular Event, or in the context of the Event, under a contractual relationship with Campus.
- 15. **Third Persons:** natural and legal persons other than Campus or the Consumer.
- 16. **House rules:** documents providing a brief summary of the procedures covered by the GTC, as well as the rules of entry and conduct specifically tailored to particular Events, that are not part of the GTC, are established with the circumstances of the particular Event in mind. They are available on Campus' website and if applicable on the respective websites of the particular Events, as well as at the venues of the Events.
- 17. **Payment policy:** a document not included by the GTC, possibly issued for specific Events on the basis of one-off decisions of Campus, regulating the rights and obligations related to the use of solutions enabling cashless payment transactions.

C. THE SCOPE OF THE GTC

- 1. The personal scope of this GTC covers Campus, the Consumers, as well as Ineligible Participants. The terms and conditions of the legal relationship between Campus, its Collaborators and Contract Partners shall be set out in individual contracts.
- 2. This GTC is made for an indefinite term.
- 3. The Consumer acknowledges that Campus shall have the right to amend this GTC unilaterally for a legitimate reason. The change of a mandatory provision of the legislation applying to the legal relationship between the parties shall constitute a legitimate reason, as well as the cases when the amendment of the GTC was required to ensure the safety or economic viability of the Events, or was justified by aspects of public security or public health, the development of or a change in the ticket sales processes applied by Campus, the conclusions drawn from the organisational experiences, domestic or international economic circumstances, market developments or a change in festivalgoer behaviours. In case of the amendment of the GTC, to highlight the changes from the content of the latest consolidated version of the GTC, the changes shall be in underlined italic type, and strikethrough text shall be used to indicate deleted passages. Amendments shall take immediate effect once they are disclosed on the website operated by Campus, and if the particular amendment affects the legal relationship governed by part III (that is the amendment does not only affect the purchase process under part II), then the Ticket Buyer shall be entitled to withdraw from the legal relationship within 14 days of the disclosure in writing, without justification, as long as the Ticket Buyer has not started the attendance of the Event yet. The Ticket Buyer shall not have the right of withdrawal, if the specific amendment exclusively contains provisions that are more advantageous for Visitors, or if the Ticket Buyer has already transferred the Ticket to a third person by the time the amendment is disclosed. In the latter case, the actual ticket owner shall have the right of withdrawal,

unless the amendment only contains provisions that are more favourable for Visitors. Bearing this circumstance in mind as well, Campus wishes to draw the Consumer's attention to the fact that the GTC – along with the House Rules of the specific Events, the Payment policies, as well as the General Data Protection Policy and its annexes, as well as the individual data processing information guides issued for each data processing action, which are not part of this GTC – may also be modified after the purchase of a ticket or immediately before the Event. Campus recommends that the Consumer keep track of the changes of this GTC.

- 4. The Ticket Buyer, through purchasing the Ticket, Product or Service, the ticket owner if he/she is not the same person as the Ticket Buyer through lawfully obtaining the Ticket, and the Visitor, as long as he/she was not a ticket owner previously, consent to be bound by this GTC as soon as they start the Check-in described in article 2 of part III. The Ticket Buyer or, in case of further transfer, the additional transferor shall be obliged to inform the Visitor when the Ticket is transferred, and shall be liable for any damages that arise from the non-communication thereof.
- 5. A ticket owner who obtained the Ticket unlawfully including the case where a previous ticket owner had obtained the Ticket unlawfully –, by starting the Check-in process described in point 2.5 of part III, the Ineligible Participant with a wristband, through accepting the wristband, as well as the Ineligible Participant without a wristband, through starting his/her unauthorised attendance of the Event, consent to be bound by the provisions and obligations set out in this GTC. These persons acknowledge that they shall not be entitled to benefits provided by Campus under this GTC, in view of the fact that Campus does not establish any relationship with them, or makes any commitment to them.

II.TICKET, PURCHASE

1. Ticket

Campus sells the Ticket to the Ticket Buyer, entitling the latter to attend the particular Event. The legal relationship of the parties starts with the payment of the price of the Ticket, and becomes complete when Campus hands over the Ticket. Subsequently, the Ticket Buyer – as long as the Ticket continues to be owned by him/her – or the actual ticket owner, who obtained the Ticket through a chain of lawful contracts, shall become entitled to get his/her Ticket exchanged by Campus for the corresponding wristband(s) described by point 2 of part III.

2. Purchase process

2.1. Purchase by electronic means

Campus shall enable online purchase options via its own online sales platform, or through the involvement of independent specialised Contractors, via a secure online payment platform, provided by a financial institution. These systems do not enable reservation. After the required data has been provided, this GTC has been accepted, the terms and conditions of additional Products and Services – when applicable – have been accepted, and a bank transaction has been carried out successfully, Campus or its Contract Partner sends an e-mail message to the e-mail address specified by the Ticket Buyer, containing the link on which the Ticket Buyer can download the Ticket(s) and/or the certificates applying to other Products or

Services. If the Ticket Buyer does not receive the Ticket(s) or certificates for technical reasons, Campus shall re-send those to the specified e-mail address free of charge, upon receiving the Ticket Buyer's communication indicating such problem. In view of the fact that with Campus sending out the e-mail after the purchase, the purchase is considered as closed, and the certificates applying to other Products and Services are considered as received, it shall be the Ticket Buyer's sole responsibility to indicate to Campus without delay, if he/she has not received the Ticket or the certificates. For each purchased Ticket, Product and Service, an individual certificate (voucher and/or other electronic solution enabling individual identification [e.g. Qr-code]) shall be provided. On the downloading platform, the Ticket Buyer shall find a single link, regardless of the number of Tickets, Products and Services he/she purchased. The link shall take the user to the certificates (vouchers and/or other electronic solutions enabling individual identification) provided in a number that is equal to the number of the Tickets purchased. For this reason, in case of the purchase of several Tickets, Products or Services, all the relevant certificates must be presented, unless otherwise permitted by Campus. At the venue of the Event, Campus shall issue a single wristband against each certificate (voucher and/or other electronic solution enabling individual identification) or - depending on the nature of the Ticket, Product or Service – a single relevant (e.g. VIP) wristband or Ticket, unless no wristband or additional wristband is required for taking the specific Product or Service. It shall be the Visitor's responsibility to retain the certificate (voucher and/or other electronic solution enabling individual identification), and present it, when entering the Event, in accordance with the guidance provided upon the purchase. Campus expressly points out that the Tickets (vouchers and/or other electronic solutions enabling individual identification) shall be able to be used as bearer documents until the Check-in takes place, and it is only during the Checkin process that the particular Tickets, Products or Services get assigned to the names of particular persons. In order to ensure compliance with the accounting legislation, and ensure the security of transactions, Campus – in accordance with the provisions set out in the General Data Protection Policy and its annexes, as well as with the individual privacy notices applying to the particular data processing activities, and in spite of the fact that the Tickets, Products and Services are not nominated - shall keep the data of the Ticket Buyer, and these data shall be associated with the purchased Tickets, Products and Services, and may be forwarded to the Collaborators or Contract Partners providing the particular Product or Service, in compliance with the provisions of the General Data Protection Policy, its annexes and the privacy notices issued for each data processing action. In contrast with the previous statements, if such action is necessary to ascertain a person's entitlement to a Ticket, Product or Service, a particular person may be assigned to the specific Ticket, Product or Service already before the Check-in. Certain Tickets, which are issued other than as a result of a purchase transaction, may be assigned to specific Visitors, in compliance with the contracts serving as the basis for such action. Campus, its Collaborator or Contract Partner shall provide detailed information about the conditions of online purchases on their online purchasing platforms, and queries may also be addressed to the aforementioned entities, using their contact details, particularly in relation to the following subjects: conclusion of contracts online, payment and performance options, invoicing, data processing. Campus points out that

such Contract Partners may apply their own general terms and conditions of contract, which, nevertheless, shall not affect the scope of this GTC. Campus reserves the right to charge a per-item administration fee for the online service.

2.2. Making a purchase in person

The Ticket Buyer may receive the Ticket(s) and the certificates for the Products or Services at the sales points operated by Campus or its Contract Partner, during the opening hours of such points, after making the payment on the spot, using one of the payment methods indicated there. Campus reserves the right to charge a per-item administration fee during the purchase.

2.3. Transferring Tickets, Products and Services

The Ticket and other Products and Services sold by Campus shall remain freely transferable until the completion of the Check-in described in point 2 of part III, while the Products and Services are not offered by Campus, but by its Collaborators and other Contract Partners, may be transferable, depending on the decision of the person providing them. In case of a transfer, the transferor shall ensure that the person obtaining the Ticket, Product or Service accepts Campus' GTC and other contractual terms, and shall bear liability for any damages arising from the non-communication thereof. The person obtaining the Ticket, Product or Service shall be aware that the transferor - and, in case of transfers occurring more than once, also the previous transferors - implicitly have access to exchanging the Ticket for a wristband, or are entitled to the certificate (voucher and/or other electronic solution enabling individual identification) necessary for the utilisation of the Product or the Service. The acquiring person shall be obliged to ensure that the transferring person can no longer use the same certificate. The transferor and the acquiring person shall negotiate the conditions of the transfer between themselves. Thus, the agreement they reach between themselves shall exclusively govern the legal relationship formed between the two of them, including the liability for any potential fraud with the Ticket, Product or Service. Since it is not a party to this legal relationship, Campus expressly excludes any liability related to the transfer of the Tickets, Products and Services, including the responsibility for potential fraudulent acts (for example, previous unauthorised entry using the code on a certificate), and wishes to point out that even in case of an abuse, it shall not issue a wristband or a new Ticket or Certificate to the person obtaining the Ticket, Product or Service. If the Check-in

III. described in point 2 is performed in advance,

the related Ticket may only be transferred after the person performing the preliminary Check-in – as long as Campus permits this – deletes the Check-in, on condition that the Ticket has not been exchanged for a wristband yet,

3. Replacing, changing and refunding Tickets

The purchasing process may be aborted at any time before the payment is made, without any consequences. Subsequently – and, if the payment is made under an installment scheme as per point II/4, after paying the last installment – the Ticket Buyer shall no longer have the right to withdraw from receiving the ticket sales service on the grounds of point I) of article (1) of Section 29 of Government Decree 45/2014 (II. 26.) Campus excludes the changing, replacement or refunding of the Tickets and other Products or Services, or providing reimbursement for their purchase value in any other way, not including such

special cases that Campus may define on a one-off basis in case of individual Events, and the upgrade of Tickets to VIP Tickets, with the concurrent settlement of appropriate surcharge.

4. Guarantee and liability issues

- 4.1. The Consumer acknowledges that the Products and Services related to the Events that are provided not by Campus or its Collaborators, but by other Contract Partners, are also available to the Consumer within the context of the Events. In such cases, the contract is concluded directly between the Consumer and the Contract Partner, and the rights and obligations arising from their legal relationship shall be conferred directly on them. The Consumer expressly acknowledges that in relation to such Products and Services, or the legal relationship applying to them, the Consumer shall not be able to put forward any claim to Campus. Campus asserts in general terms that it shall not assume any liability in relation to the Products and Services provided by Contract Partners. The Visitor may use the Services and Products provided by Contract Partners exclusively at its own risk. Campus shall not assume any liability for the damages produced or sustained in relation to the utilisation or use of the Services or Products provided by Contract Partners.
- 4.2. The Consumer declares that the data it provides whether in the context of the purchase or on any other occasion, when such provision is required during the utilisation of the Services are true and correct. Campus excludes any liability for the damages arising from the specification of inaccurate or dysfunctional data, e-mail or physical addresses, but it may lay a claim to the compensation for its own damages that may arise from such inaccurate data provision.
- 4.3. The Consumer acknowledges that Campus shall not be liable for any damages or abuses that may arise during or as a consequence of the use of a payment method, or for the occurrence of the event where the Consumer fails to report the loss of the bank card to the financial institution that issued it. In particular, Campus shall not be liable for the errors, defects or security of the payment method applied. In case of a bank transfer, Campus excludes all liability for the execution times of the bank transfers (in particular in case of bank holidays) or for the inaccurate specification of the payer's ID or the amount to be transferred.
- 4.4. Based on this GTC, and in accordance with article (3) of section 6:22, a sixmonth period of limitation is available for the enforcement of claims arising from the legal relationship between Campus and the Consumer.

III. PARTICIPATION AT THE EVENTS

1. The nature of the legal relationship

Campus shall provide the Visitor with an opportunity to attend the Event in accordance with the conditions set out in part III of this GTC. It shall not constitute an event enabling a ticket refund If the Ticket Buyer or – if they are not the same – the person lawfully owning the wristband does not wish or is unable to attend the Event for any reason, or the Visitor finishes his/her participation sooner than the wristband would allow. Ineligible Participants shall not be entitled to attend the Event. The Particular Event –

in line with point B/2 of part I -, shall mean the totality of the Services provided by Campus. The content and quantity of the specific programmes and Services available at the Events shall be designed and developed by Campus, in its capacity of the organiser and arranger thereof, in accordance with the practice of previous years. In view of the fact that Campus provides its programmes and Services in collaboration with a large number of Collaborators, and relying on the performance of such collaborators, Campus cannot quarantee their accessibility, content and quantity (including the appearance of specific performer(s), the extent to which their performance comes up to expectations or the opportunity to attend a particular programme and/or the participation in it at its venue) to the Visitor. Instead, these circumstances shall vary according to the limitations ensuing from the peculiarities of the venue and of the means available at the venue (such as the capacity of closed event halls). Nevertheless, Campus shall strive at all times to provide the programmes and Services communicated previously, or - if it fails to do so - to substitute an alternative programme or Service for the cancelled programme or Service. The Visitor acknowledges that VIP-sectors are not always open, and Campus shall be entitled to decide unilaterally on their exact opening and closing times, depending on the attendance on the given day. Consequently, VIP wristbands entitle their wearers to enter and stay in this sector depending on the actual opening hours thereof, which means that their period of validity may differ from that of the day Ticket for the same day.

2. Check-in, wristband

After a Ticket is exchanged for a wristband, the wristband shall represent all the rights and obligations conferred by the Ticket. Campus shall issue the wristband immediately before the entry to the particular Event of a person that has successfully completed the Check-in process for the specific Ticket at that time or before the Event. During the Check-in process, a particular Ticket shall be assigned to a particular natural person, and Campus may only issue the wristband to this person. During the Check-in taking place immediately before the entry to the Event, Campus shall assign the Ticket to a specific natural person, as a part of the admission process. Within the framework of this process, Campus shall require the person to identify himself/herself with an official identification document containing a photograph, and read, record, store and process the data from the said document, in line with the relevant privacy notice. During the preliminary Check-in – unless it is conducted in the same way as the Check-in that takes place immediately before the entry – the ticket owner shall assign the Ticket on a dedicated platform to the specific natural person, who, in turn, shall provide the personal data requested by Campus, which Campus shall then record, store and process, in line with the relevant privacy notice. If Campus' dedicated preliminary Check-in platform is available, Campus shall inform the affected Ticket Buyers thereof in a separate e-mail message, and shall, in addition, also publish a notice on its website about the opening of the availability. The first person presenting the code specified in the certificate annexed to the particular Ticket (voucher and/or other electronic solution enabling individual identification) immediately before the person's entry to the Event, or the first person using the said code during the preliminary Check-in shall be eligible for the Check-in. If the person wishing to enter the Event venue refuses to undergo the Check-in process described in the previous part of this point, Campus shall be entitled to invalidate the Ticket without the obligation to refund its purchase price,

and to refuse to exchange the Ticket for a wristband, and allow that person to enter the Event venue. Campus points out that when the Ticket is being exchanged for a wristband, Campus may require the presentation of the Ticket at any time. For this reason, it remains essential that the ticket owner carefully keeps the Ticket, even if a preliminary Check-in is carried out. If the ticket owner has performed the Check-in in advance, he/she shall be obliged to identify himself/herself, either when the Ticket is exchanged for a wristband, or - if he/she already has a wristband - at the first entry to the Event, by presenting the official identification document he/she already used for the preliminary Check-in. If the ticket owner does not perform a preliminary Check-in with the Ticket purchased online, Campus shall reserve the right to restrict the Check-in process of the specific Ticket to the dedicated ticket exchange points, in which case the admission process may take longer. If the Check-in process is regulated by Act CXXXIII/2005 on Security Services and the Activities of Private Investigators in a way that is different from the above in the case of particular types of events, then the provisions of the act specified above shall prevail. In the case of those Events of Campus that the licensee, at its own discretion, deems not to be subject to the act referred to above, Campus may temporarily or permanently discontinue the application of the procedures set out in this point. In case of a potential fraud involving the certificate (such as a previous unauthorised Check-in or entry), Campus shall not issue a wristband or a new Ticket. In light of this, keeping the certificate (voucher and/or other electronic solution enabling individual identification) secure, such that no unauthorised persons can have access to it, shall be the exclusive obligation and responsibility of the Ticket Buyer or the ticket owner. Campus shall not assume any liability for potential abuses. The Ticket shall entitle its owner to have it exchanged for a wristband only if the owner - or, in case of multiple transfers, all previous owners, as well - obtained the Ticket lawfully. Campus expressly reserves the right to require the ticket owner to present documents and/or a certificate substantiating the lawfulness of his/her acquisition or purchase of the Ticket, if during the admission process, it is suspected that the ticket owner - or, in case of multiple transfers, a previous owner - obtained the Ticket unlawfully (in particular, but not exclusively, when a bank card fraud is suspected). Campus also reserves the right to assess the adequacy of the said documents at its own discretion, and - in the absence of adequate documentation or certification invalidate the Ticket, and deny entry to the Event, without an obligation to refund its purchase price. It is primarily the wristbands worn on the wrist that shall entitle its wearer to stay inside the area of the Event, but, where appropriate, the wristband may be worn on other such extremities that ensure that the object is impossible to remove without causing damage to it. Campus and its Collaborators shall check compliance with the above before both entry and exit, and shall also monitor such compliance continuously inside the area of the Event. Damaging or losing the wristband shall be the Visitor's exclusive responsibility, so if such event occurs, the Visitor shall lose the rights conferred on him/her by an intact wristband, and shall be obliged to leave the venue of the Event. Damaged wristbands - spliced, cut, with the press stud undone, with a diameter greater than the hand, or manipulated in any other way etc. - shall be considered as invalid. Campus shall not replace or exchange a lost or damaged wristband. Campus also reserves the right to monitor continuously the eligibility of the persons staying inside the area of the Event for wearing a wristband at the venue of the Event. The persons undergoing such check shall be obliged to cooperate with Campus, and provide the information required.

3. Entry

- 3.1. Only the persons entitled to enter the Event venues shall be allowed to do so, at the designated points of entry, and shall be allowed to stay for the specified duration.
- 3.2. At admission, the Visitor and the Ineligible Participant shall submit to the lawful admission process applied at the particular Event. In order to prevent any entry-related fraud, and be able to investigate the persons involved therein, Campus shall have the right to take photographs of the Visitor and the Ineligible Participant during the admission process, and keep and process those photographs, or transfer them to authorities, as required.
- 3.3. In order to ensure the safe conduct of the Events, Campus reserves the right to impose restrictions on the scope of the objects and tools allowed inside the area of the Events, whether by setting such restrictions out in the House Rules of the Particular Event, or by enforcing such restrictions on the spot, during the admission process. Foods, drinks and tobacco products may only be taken inside the area of the Events to the extent and in the quantities permitted by legislation or the House Rules of the Particular Event. Campus points out to the Visitor that compliance with the House Rules shall be monitored.
- 3.4. It is forbidden to drive any vehicle into the area of the Events without a relevant permission issued by Campus. Even those permitted to enter the event area are obliged to fully abide by the regulations of the Highway Code (KRESZ) at the Events. Campus recommends the use of public transport and taxi services for accessing the Event venues.
- 3.5. Children under the age of 12 (twelve) can attend the Event free of charge. Children under the age of 12 (twelve) may only enter the Event area when accompanied by an adult with legal capacity, and may only stay there in the company of an adult with legal capacity. Campus may require children under the age of 12 (twelve) to wear a wristband. The chaperon shall be responsible for the children he/she accompanies, as well as for staying in a condition that enables him/her to perform the resulting tasks.
- 3.6. Assistance dogs and guide dogs, as defined by the relevant law, as well as police dogs, may be taken inside the area of the Events, with the caveat that the admission of other pets may be regulated by the respective House Rules of the specific Events. Campus points out to the Visitor that compliance with the House Rules shall be monitored.

4. Rules of conduct inside the area of the Events

4.1. Inside the area of the Events, the Visitor shall be obliged to conduct himself/herself complying with the general standards of conduct, the relevant regulations, this GTC and the House Rules. The Visitor shall be obliged to refrain from any such behaviours, communication or acts that may pose a danger to or harm others' or his/her own rights to privacy, life, health or physical integrity. Campus also points out that the Events are considered as mass gatherings, which may be conducted at full capacity (sold out), so – while Campus shall fully meet the relevant technical, safety and other regulatory specifications – the Events shall be attended at the visitors' own risk, taking into consideration their own mental and physical health status. Campus expressly disclaims all liability if the Visitors

do not take into account the foregoing, or violate the rules of conduct against each other, cause damage to each other, or commit a crime against each other. The Visitor shall be required to pay special attention to the protection of natural assets, and to refrain from damaging them. The Visitor shall not be entitled to enter the zones that are cordoned off from the area of the Events. Campus points out that the Events typically take place outdoors, at locations without hard surfacing, where terrain irregularities and unevennesses may occur, so Campus disclaims all responsibility for any accidents resulting from the natural characteristics of the locations. The Visitor acknowledges that the camping sites that the Visitor can take advantage of with a Ticket purchased from Campus also belong to the area of the Event. Therefore this GTC and the relevant House Rules shall also apply to the Visitor's entries to and stays inside these areas.

4.2. The Visitor accepts that Campus, as well as its Contract Partners, Collaborators, media professionals, other Visitors and other Third Persons, who obtain Campus' permission to do so, may make audiovisual recordings at the Events. Accordingly, by attending the Events, the Visitor expressly acknowledges that his/her face, physical appearance and acts may be recorded and published by the persons specified above, with the caveat that the disclosure of the Visitor's name shall be subject to his/her explicit consent. If the Visitor is considered a politically exposed person, then the Visitor's name may be specified even without his/her consent. Over the presentations matching the description above, the creator thereof shall have transferable and exclusive rights, which shall also be unrestricted in terms of space, time and use. Campus and the persons obtaining Campus' relevant permission shall be entitled - without any restriction regarding the Visitor - to take advantage of the application and utilisation (in particular, for the promotion of the Events), reproduction, publication, adaptation, disclosure, public transmission and distribution of such presentations, including the case where Campus makes use of or utilises recordings made of the Visitor by other Visitor(s), without having to provide any kind of consideration to the Visitor. The Visitor expressly acknowledges that Campus records the Event, concerts and programmes, reproduces the recording, distributes it on audiovisual carriers, broadcasts or transmits it by other means to the public, re-broadcasts or re-transmits it by other means to the public, including the case where Campus makes the Event, concerts or programmes accessible to the public, using cables or other means (for example via YouTube), in such a way that the members of the public can individually choose the place and time of their access to the recording. Regarding the presentations as per the foregoing, the Visitor may not make any demands or lay claims vis-à-vis Campus. The Visitor shall be entitled to make audiovisual recordings at the Events, as long as these recordings are made exclusively with image and audio recorders integrated in telecommunication devices (e.g. mobile phones) designed for personal use, or with non-professional photographic equipment. Furthermore, the Visitor shall not be entitled to sell the audiovisual recording he/she makes, use the recording for commercial purposes even without receiving a compensation, or disclose the names of the Visitors appearing on the recording without their consent, thereby violating their right to privacy. Campus expressly disclaims all liability, should other Visitors violate the foregoing.

- 4.3. Inside the area of the Events including the area in front of the entrance of the Events it is forbidden to conduct any business, commercial or promotional activities without Campus' prior written consent.
- 4.4. In the commercial and catering units inside the area of the Events, it is forbidden to serve alcoholic beverages to persons under the age of eighteen and to intoxicated persons. The consumption of substances that are considered as narcotics under current legislation shall be forbidden inside the area of the Events as well, and such consumption shall be punishable by law. Campus reserves the right to introduce a system at the Event, in which alcoholic beverages may only be served to the Visitor, after he/she after the preliminary or first identification has presented the certificate (such as the wristband) evidencing such right.
- 4.5. In view of the fact that the purpose of the Event is to provide an opportunity for civilised and undisturbed entertainment to the Visitors, it is forbidden to hold any demonstrations that are unrelated to the events organised by Campus, regardless of the number of the participants of such demonstrations.

5. Lost items

The House Rules of the individual Events shall set out the rules applying to lost items. Campus points out to the Visitor that compliance with the House Rules shall be monitored.

6. Safety

Inside the area of the Events, Campus' properly qualified and authorised employees or Collaborators shall ensure compliance with the rules of safety and conduct. By attending the particular Event, the Visitor shall expressly commit to cooperating, within the framework provided by the law, with these Collaborators and the authorities possibly performing activities at the particular Event, and in case of an emergency, or if other important circumstances (such as public health reasons) require so, to following the instructions thereof.

7. Provision of Services and Sales of Products

Both free and chargeable Services and Products shall be available at the Events. The Visitor accepts to pay for any chargeable Services and Products received, and assumes liability for the timely payment of all purchase prices and fees. The Visitor shall pay the consideration for the chargeable Products and Services using the payment solutions offered by Campus, its Collaborators or its Contract Partners. Instead of permitting the use of cash for the payment of some purchase prices and fees inside the area of a particular Event, Campus, on a case-by-case basis, may decide to limit the available methods of payment exclusively to the methods and procedures it has selected and set out in the Payment Policies. In such cases, the Visitor may only purchase the chargeable Products and Services after approving the relevant Payment Policy. Campus shall make the Payment Policy available on its website and at the location of the Event, at latest on the day preceding the starting day of the first affected Event.

8. House Rules

The House Rules of the individual Events shall not be annexed to this GTC. House Rules are intended to summarise the main details of the particular Event

(name, venue, duration, access etc.), and the main rules of conduct – also the ones set out in the GTC – to be followed at the Event. Campus points out that House Rules may change without prior notice, even as late as immediately before the Event, and recommends that you check them regularly. Current House Rules are available on Campus' website and at the location of the Events.

9. Guarantee and liability issues

- 9.1. Campus guarantees that the Visitor will be able to enter the particular Event, if they wear a wristband received in exchange for his/her lawfully obtained and appropriate Ticket, with the caveat that in view of the high attendance, Campus cannot make any representations as to how long the admission process itself (that is the exchange the Ticket for a wristband and the subsequent entry to the Event) will take. Since, as it is widely known, the Event consists of the totality of programmes, the guarantee described above shall not cover the individual programmes. In other words, for instance, this statement cannot be construed as guaranteeing that all visitors can get into specific programmes attracting massive audiences. Neither can it be construed as quaranteeing the length of time that the admission process will take, or a certain level of quality in which the programme will be enjoyed, and Campus expressly excludes refunding the price of the Ticket, provide a posterior discount, pay damages or offer any sort of compensation to the Visitor, on account of the foregoing. Within the Events, Campus may modify the times of the programmes unilaterally (hence, Campus expressly reserves the right to modify the timetable. Please note that the time of a specific programme will not be necessarily modified on account of bad weather conditions. In view of the fact that there is no contractual legal relationship between Campus and an Ineligible Participant, Campus expressly disclaims any liability to the Ineligible Participant for any breach of contract, and disclaims all liability in terms of such demands that a Consumer would otherwise be able to make vis-à-vis Campus.
- 9.2. Campus reserves the right to modify, alter and further develop, at its own discretion, the Events and the Services and Products offered within the framework thereof, as deemed necessary. The Visitor shall not be entitled to make any demands or lay any claims vis-à-vis Campus, on account of such modifications, alterations or developments.
- 9.3. In case of Campus' lawful termination, the Visitor may not make any demands or lay any claims vis-à-vis Campus.
- 9.4. The Visitor may only attend the Event at his/her own risk. Campus shall only be responsible for the intentional breaches of contract that are imputable to Campus, as well as for such breaches, caused by Campus, which harm human life, physical integrity, health or assets, and disclaims any liability in excess of the Consumer's rights under the applicable law for any other damages, including any harm caused in human life, physical integrity, health or assets, as well as any damages caused by the Visitors to each other. If Campus operates lockers at the Event, it shall assume responsibility for the objects placed in them, with the exception of the objects specified in the individual House Rules, in accordance with the relevant rules and up to the ceiling set out therein. Campus' liability for any objects left in the designated parking lots in particular, for the vehicles and the objects placed in the vehicles shall be excluded.

- 9.5. After a Ticket Buyer or a Visitor has received the Ticket or the wristband, respectively, Campus cannot be held accountable for the damage or destruction of the Ticket or the wristband. The Visitor shall not be entitled to make any demand or lay any claim vis-à-vis Campus on account of the procedures applied about the damaged or lost wristband.
- 9.6. Campus disclaims all liability for any damage that was caused by an unlawful act or omission of a Visitor, Ineligible Participant, pet or a Third Person to any one of Campus' Visitors, Ineligible Participants and Third Persons.
- 9.7. Campus shall not bear any liability for the damages potentially occurring outside of the Event, on the way to and from the Event's venue, as such damages do not fall within Campus' scope of responsibility, since Campus may only be held accountable for the damages occurring at the venue of the Event, as long as the conditions set out in this GTC are satisfied.
- 9.8. In view of the fact that the demolition works start without delay, as soon as the Event ends, the Visitor may only stay at the Event's venue at his/her own risk.

IV. GENERAL AND CLOSING PROVISIONS

1. Sanctions

- 1.1. Campus may terminate with immediate effect the legal relationship established for a particular Event, or in relation to any Events for which the Consumer owns a Ticket or wristband, as long as the Consumer breaches any provision of this GTC, in terms of their existing legal relationship established for any Event. In such a case, Campus may invalidate the Consumer's Ticket, or remove the Consumer's wristband, and the Consumer shall be obliged to leave the Event. No Ineligible Participant may stay at the Event venue, and such participants shall forthwith leave the Event, upon Campus' call.
- 1.2. In addition to or instead of termination with immediate effect, Campus may choose to impose a ban on the affected Consumer or Ineligible Participant for a definite period (until the end of the particular Event or for a term exceeding that). The ban may be partial (applicable to the Particular Event or to certain Events) or complete (applicable to all Events organised by Campus). After the expiry of the ban, Campus may stipulate unique conditions which must be met, before the person's right to attend Campus' Events can be reinstated. If the Consumer attends an Event while the ban is in effect, or fails to meet the unique conditions stipulated by Campus after the ban has expired, the Consumer shall be obliged to leave the Event immediately, upon Campus' call.
- 1.3. Campus shall file charges against the makers of counterfeit tickets, the persons contributing to the counterfeiting and the perpetrators of other crimes.

2. Trademarks and copyright

2.1. The trademarks, logos and other information and materials appearing on Campus' websites, in the online and offline media and at the Events are owned exclusively by Campus, its Collaborators and its Contract Partners. Without the explicit written consent of Campus, its Collaborators or its Contract Partners,

Visitors and Third Persons, it shall be forbidden to use, copy, distribute or disclose these markings in any way with the aim of generating revenue.

- 2.2. Trademarks, logos, as well as other information and materials are protected by industrial property and copyright law, and Campus, its Collaborators and its Contract Partners shall have the rights thereon.
- 2.3. Campus shall have unlimited and exclusive right to use any comments, observations, recommendations and ideas communicated by the Consumer to Campus, its Collaborators or its Contract Partners, in relation to and during the Events. Campus shall become the exclusive holder of all such rights associated with observations, and its utilisation thereof may not be restricted in any way. Campus shall have unlimited right to utilise, use, reproduce, publish, adapt, disclose, transmit to the public or distribute the Consumer's observations, without having to provide any compensation in return.

3. Force majeure

If Campus is unable to fulfill some contractual obligation as a result of war, riot, acts of terrorism or threats thereof, strike or a movement not qualifying as a strike, import or export embargo, accident, fire, blockade, flood, earthquake, natural disaster, severe storm, serious energy supply disruption, serious traffic disruption/obstruction, epidemic, regulatory or military provision, order or act, or other unforeseen and unavoidable obstacles, which are beyond the control of Campus, then Campus shall not be liable for any loss or damage sustained by the Consumer as a consequence of such events. This force majeure provision shall apply, mutatis mutandis, to the Particular Event, as a whole, as well as to certain programmes or Services thereof.

4. Final provisions

- 5.1. Campus may use subcontractors or Collaborators.
- 5.2. Campus is a company registered and headquartered in Hungary. Therefore this GTC shall be governed by the Hungarian law, regardless of potential conflicts of law.
- 5.3. In any disputes related to this GTC or the Events, or to the Services and Products provided by Campus regardless of potential conflicts of law Campus and the Consumer confer exclusive jurisdiction on the Debrecen District Court and, concerning the scopes of jurisdiction set out in section 20 of Act CXXX of 2016, on the Debrecen regional Court.

Debrecen, Wednesday, November 27, 2019.